

CRITERION 5 – Student Support and Progression

Key Indicator- 5.1 Student Support

Metric ID	Particulars
5.1.5	<p>The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> 1.Implementation of guidelines of statutory/regulatory bodies 2.Organisation wide awareness and undertakings on policies with zero tolerance 3.Mechanisms for submission of online/offline students' grievances 4.Timely redressal of the grievances through appropriate committees

HEI Input: A. All of the above

DVV Clarifications	HEI Response
Which mode of mechanism do HEI has for submission of students' grievances?	Mode of mechanism adopted by HEI for submission of students' grievances is enclosed.
Provide action taken report of the grievances through appropriate committees.	Action taken report of the grievances through appropriate committees is enclosed.

LIST OF DOCUMENTS UPLOADED:

S. No.	Particulars of Uploaded Documents	Link
1.	Certificate of Head of the Institution	
2.	Mechanism for Submission of Students' Grievances	
3.	Action Taken Report	